

Unique Requirement ID	Service Category	Major Process	Requirement Description	HHS Tech Group Detailed Response
SYSMOD169	Base	Operations, Maintenance, and Configuration	The Supplier shall provide 1,500 system enhancement pool hours (or a number specified by the Agency) during the DDI phase of the contract. The System Enhancement Pool for DDI includes personnel cost for all resources supporting the system enhancement effort. The unused system enhancement pool hours for DDI will be rolled over to the system enhancement pool for Operations or the number of system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for DDI will require one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated.	Confirmed. [REDACTED]
SYSMOD170	Base	Operations, Maintenance, and Configuration	The Supplier will provide 2,000 system enhancement pool hours (or a number specified by the Agency) during the Operations phase per operations year. Unused system enhancement pool hours for each year of operations may be rolled forward to the next operations year or the number of system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for operations will require a one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated. The cost of the contract will also be reduced proportional to the cost of the unused hours.	Confirmed. [REDACTED]